



**ELTO** Employers' Liability  
Tracing Office

# ELD NextGen: Understanding the next phase

Programme update & Member readiness session

11<sup>th</sup> June 2026

In partnership with:



# Welcome

ELD NextGen | Programme update & next phase

# Housekeeping & Compliance

## Competition law compliance

- ELTO is committed to competition law compliance.
- The consequences of non-compliance are grave – both organisations and individuals can be fined, and individuals may even be sent to jail.
- All ELTO and industry meetings, formal and informal, must avoid areas that might fall foul of competition law.
- Examples include discussion of arrangements or prices and standard conditions, the exchange of commercially sensitive market information or the sharing-out of markets and bid-rigging.
- If the meeting Chair feels that the meeting is in danger of breaching competition law, they may bring the discussion to an immediate close, terminate the meeting altogether, or ask individual members to leave.
- More details written guidance is available on request.



## Any questions?

Please submit questions via the Q&A function

**We will address as many questions as possible during the session**

Please note: this session is being recorded and will be shared with registered attendees



# Presenters & Roles



**Hollie Flaherty**

Programme Manager

Session Chair

*ELTO*



**Nathan Baranowski**

Technical Strategy Lead

*Digital Wonderlab*

*ELTO Technology partner*

## Supporting Q&A



**Sam Reevey**

Delivery Lead

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(Q&A Support)*

# Session Overview

- **Where we are now**
- **Why the platform is evolving**
- **What is changing**
- **Timeline and transition approach**
- **What this means for your organisation**
- **Q&A**
- **Next steps**



# ELD NextGen – Where we are now

A structured programme of discovery, design and validation has led to a controlled move into delivery

## Discovery & Foundations

- Deep technical discovery completed with Softwire
- Key pain points and needs identified
- Core platform and architectural approach defined

## Design & Validation

- Early design shaping and refinement
- Member and user workshops and engagement
- Approach tested against real-world operating models

## Delivery & Transition

- Programme has moved into delivery phase
- Core platform build underway
- Transition and member preparation phase beginning



This gives us a validated foundation to move confidently into delivery and transition

# Why we are evolving the platform

Addressing platform risk while improving reliability, simplicity and long-term sustainability



Improve reliability & data quality



Simplify & streamline policy submission



Enhance auditability & traceability



Reduce long-term operational burden



Align with modern technology standards



Provide a managed transition for members

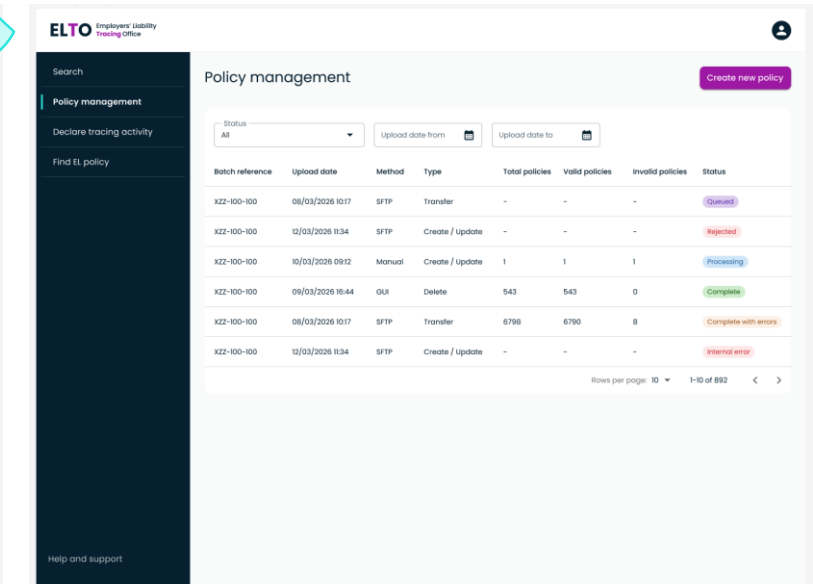
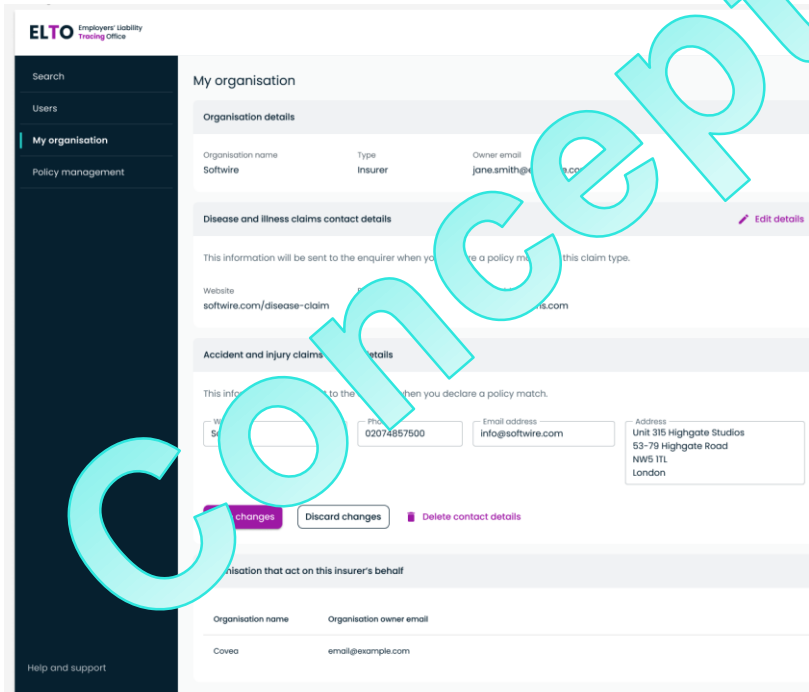
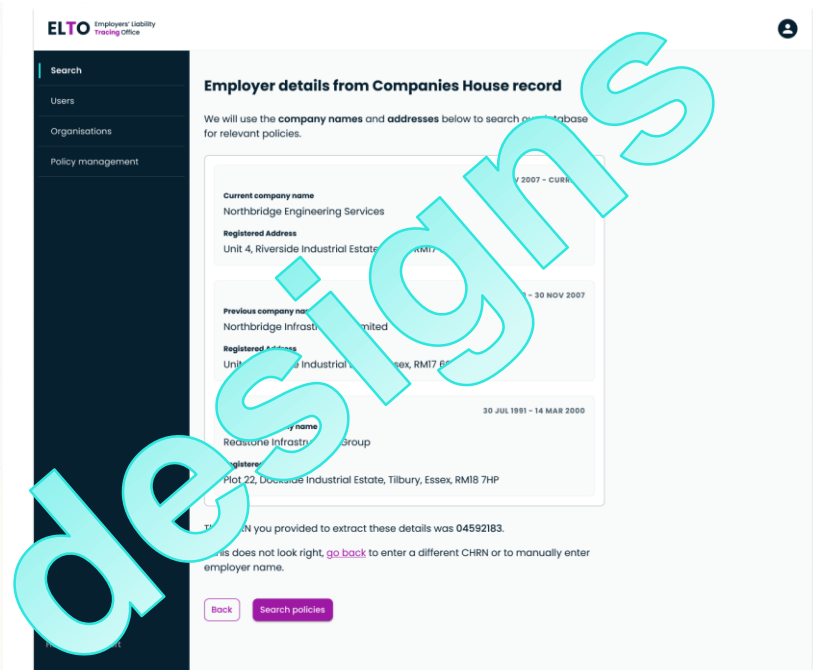
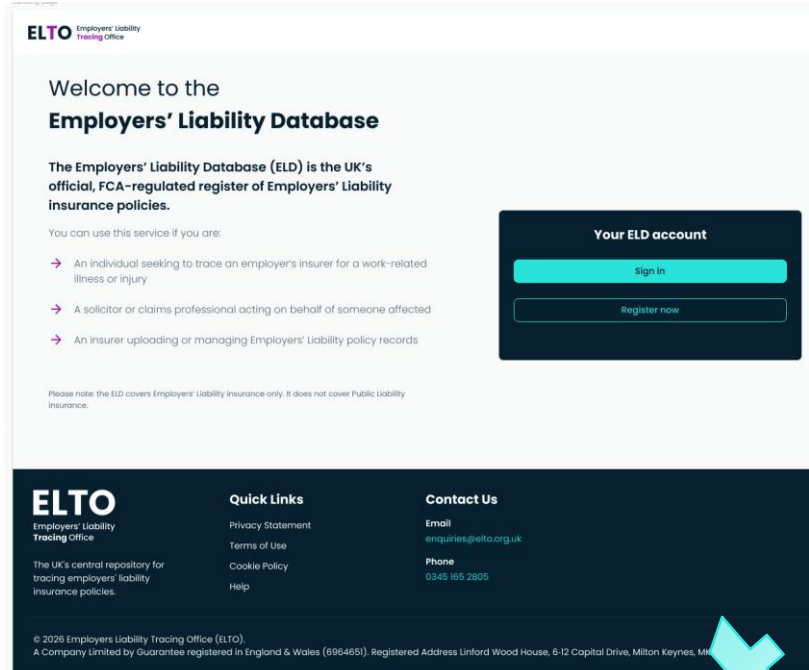
# New platform

## A clearer, more self-service ELD experience

Simpler day-to-day policy management, with clearer journeys for policy activity, status checking and progress tracking.

### What's changing?

- A new platform, not just a visual refresh
- Users will need to register for the new ELD
- Improved navigation and policy management screens
- Clearer access to policy data, status and results
- More self-service guidance and support content



# Headline change: Policy submission

## Moving from SFTP file drop to API-based submission

At the centre of the change is how policy data is submitted.

### Today

- File-based submission through SFTP
- More complex formatting requirements
- Feedback can be delayed
- Errors can require manual investigation

### Future

- Controlled submission through API routes
- Standard data formats
- Clearer validation feedback
- More consistent handling of policy records

### Benefit

- ✓ Earlier feedback
- ✓ Clearer errors
- ✓ Reliable submission process

# From file-led to policy-led

The new model simplifies how policy data is submitted, validated and managed

Today: current ELD	Future: ELD NextGen
SFTP file drop	API-based submission
Complex file formatting	Standard JSON or pipe-delimited text
Delayed file-level feedback	Clearer policy and field-level feedback
Parent / child employer hierarchy	Single policy record with all covered employers
Separate routes for historic and current policies	One consistent route for all policies
More manual investigation	Clearer status and results

*Full technical changes will be available following the technical webinar 18 June*

# Two ways to submit policy data

## Different routes for different operating models

The new platform supports two submission approaches.

### Direct API submission

#### Best for

- Smaller API submissions
- Near real-time updates
- System-to-system integration
- Cases where an immediate validation is useful

### API File Upload

#### Best for

- Larger batch submissions
- Scheduled data loads
- Existing batch processes
- Bulk catch-up activity

Most organisations may use a combination of both, depending on their operating model.

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#### Note:

Bulk file upload will be available through the API route, not through the ELD portal interface.

# Validation that helps you act

Earlier, clearer feedback for operational teams

## Before

Errors could be discovered later and often at file level

## Now

Validation feedback is clearer and more specific.

The new model is designed to show:

- Which policy needs attention
- Which employer is affected
- Which field needs fixing
- What action may be required

## Benefit

- ✓ Less ambiguity
- ✓ Less manual investigation
- ✓ Faster exception handling

# The ELD portal remains for single policy activity

## Single policy management will continue through the portal

The portal will continue to support manual activity for individual policies.

### The portal will support

- Creating a single policy
- Updating a single policy
- Deleting a single policy
- Checking policy status
- Reviewing results and errors

### What changes

Bulk policy file upload will no longer be available through the ELD portal interface.

Multiple policy uploads and batch submissions will move through the API route.

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Allianz

Search

Policy management

Declare tracing activity

Find EL policy

### Create new policy

**Policy details**

Policy number

Supplementary policy reference (optional)

Policy holder name

Cover period start

Cover period end

First claim settlement date (optional)

**Employer details**

Employer name

CHRN (optional)

ERN (optional)

+ Add another ERN

**Employer address**

Address line 1

Address line 2 (optional)

Town

County (optional)

Country (optional)

Postcode

**Alternative cover period (if different from policy cover period)**

Cover period start (optional)

Cover period end (optional)

+ Add another employer for this policy

Create policy Cancel

Help and support

# What you don't need to worry about

Some areas are being simplified - not made harder

## No custom encoding

Standard JSON or pipe-delimited text can be produced from existing tools.

## Time-to-supply remains the same

Routine policy edits do not trigger a new TTS measurement.

## Clear validation rules

Rules are being simplified by removing data no longer needed or enforced by design.

## No need to supply historic data

Existing records will be migrated automatically.

## CRN is Optional

CRN does not need to be added now. Richer ERN, CRN and address data can be supplied later if preferred.

# We'll move your data

Existing policy data will be migrated into the new ELD structure.

## What this means for you

- No need to re-supply existing historic records
- Parent/child policy structures will be consolidated into a single policy record
- All covered employers will be held within that one policy record
- Richer address, ERN or CRN data can be supplied later if preferred

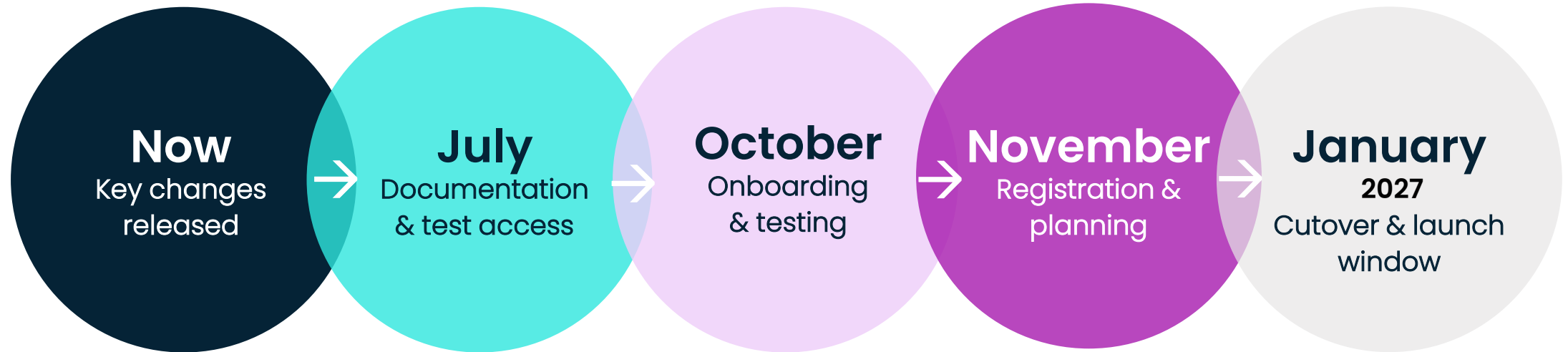
## Migration adjustments

- Some fields will move from employer level to policy level
- Address lines 2–4 will be merged into a single second line
- Master ERN per employer will be carried over
- Additional ERNs can be added later

**Assurance:** A detailed Assurance Document will be provided to support audit requirements

# Transition approach and timeline

A structured and supported transition



## Now...

Key changes released

Outline API documentation shared

## From July...

Full documentation and test endpoints available

Regular drop-in sessions available

## From October 2026...

Onboarding and testing environment available

Regular drop-in sessions available

## From November 2026...

Registration to the new ELD and cutover planning

Regular drop-in sessions available

## From January 2027...

Cutover and launch window between January and March

*Legacy platform & SFTP will be decommissioned from 1 Apr*

# What this means for you

## Key actions to prepare for the transition

### Choose your submission approach

Decide between Direct API and File upload (batch).

Most organisations will use both.

### Prepare your technical approach

Brief your engineering teams.

Assess whether existing batch jobs need re-pointing or small integration changes are required.

### Plan day-to-day operations

Decide who needs access for submissions, status checking and error handling.

### Plan for launch

Identify technical and operational leads to coordinate the transition and ensure teams aligned.

# Supporting you through the transition

Providing the tools, guidance and support to help you prepare and transition successfully

## Developer portal & documentation

Full API documentation, integration guidance and data specifications available from July onwards to support development.

## Test environments

Access to test endpoints and environments to support integration, onboarding and validation ahead of go-live.

## Webinars & technical drop-ins

Regular deep-dive sessions to explore implementation detail and provide direct support for technical questions.

## Ongoing engagement & support

Dedicated engagement support, regular communications and targeted outreach throughout the transition.

# Key takeaways

- The programme has moved into delivery, with the platform build underway
- The new platform provides a more reliable, sustainable and modern solution
- A structured transition begins from July, with tools, documentation and support in place
- Members have time, visibility and support to prepare



Please ensure we have the correct technical, operational and communications contacts for your organisation so updates and support reach the right people.



# Q&A

Let's discuss...



# Contact us

**ELD NextGen programme queries:**  
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**General ELTO enquiries:**  
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Our next webinar | 18 June | 10-11:30am



## EXPLORING THE TECHNICAL DETAIL

A technical deep dive into how to prepare for integration and delivery.

